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IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

JULY 08
2007
U.S. PTO

Docket No. AUS920010776US1

Date: 8/17/01

j1046 U.S. PTO
09/03/1991
08/17/01

08/17/01

Assistant Commissioner for Patents
Washington, D.C. 20231

Sir:

Transmitted herewith for filing is the patent application of Inventor(s):
MICHAEL W. BROWN, DAVID R. CHENG, WING-YING S. LEUNG, FOLU OKUNSEINDE,
MICHAEL A. PAOLINI, SEEMA SHETH-VOSSFor: HOLD QUEUE MANAGEMENTASSIGNEE NAME: INTERNATIONAL BUSINESS MACHINES CORPORATION
ASSIGNEE RESIDENCE: ARMONK, NEW YORK

Enclosed are also:

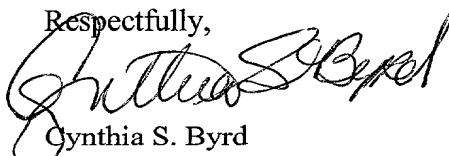
3 Pages of Specification including an Abstract
 3 Pages of Claims
 7 Sheet(s) of Drawings
 A Declaration and Power of Attorney
 Form PTO 1595 and assignment of the invention to IBM Corporation

CLAIMS AS FILED

FOR	Number Filed	Number Extra	Rate	Basic Fee (\$710)
Total Claims	17	-20 =	X \$ 18 =	\$ 160
Independent Claims	5	3 = 2	X \$ 80 =	\$ 160
Multiple Dependent Claims	0		X \$270 =	\$ 0
Total Filing Fee =				870 \$

Please charge \$870 to IBM Corporation, Deposit Account No. 09-0451.
 The Commissioner is hereby authorized to charge payment of the following fees
 associated with the communication or credit any over payment to IBM Corporation,
 Deposit Account No. 09-0451. A duplicate copy of this sheet is enclosed.
 Any additional filing fees required under 37CFR § 1.16.
 Any patent application processing fees under 37CFR § 1.17.

Respectfully,

Cynthia S. Byrd
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